



“SumTotal Learning Management is changing the way our employees approach learning. People now recognise the value of compliance training and understand its significance for the future of the organisation.”

Martine Baynash, Head of Learning and Development, People and Culture, flexigroup®

Business Challenge

As a global diversified financial services group, flexigroup® operates under tight regulatory oversight. As a result, compliance is an organisational priority. Facilitating and delivering this training posed several challenges, including catering to a globally dispersed workforce as well as its extended enterprise of over 1,700 seller groups, around 17,700 individual sellers in Australia and 27,000 partners across Australia, New Zealand and Ireland.

flexigroup® recognized that its existing learning management system (LMS) was no longer fit for purpose, and sought a solution that could support their extended enterprise. They also wanted better tracking and auditing capabilities, particularly given the anticipated tighter financial regulation controls on the industry. Additionally, the new LMS must integrate fully with Workday, flexigroup®'s core HR platform.

About flexigroup®

flexigroup® provides a diverse range of finance solutions to consumers and business through a network of retail and business partners. This includes Buy Now Pay Later products, credit cards and consumer and business leasing. flexigroup® has been operating in Australia for over 30 years, has partnerships with over 27, 000 partners and now serves 1.3 million customers across Australia, New Zealand and Ireland.

How SumTotal® Helped

With SumTotal Learning Management, flexigroup® can now:

- Create different domains and products for individual stores
- Tailor the dashboard for greater control over the system's branding
- With its extended enterprise capability, give sellers the ability to create, customize and manage their accounts
- Leverage Skillsoft's Percipio Experience Services (PES) to provide a game-changing learning experience
- Automate compliance training workflows from Workday's batch import feed

Key Metrics



Full system integration with the organisation's HRIS (Workday) to ensure correct and current data



Deliver internal and external advance reporting options to meet legislative compliance requirements to minimise individual and organisational risk

24/7

Targeted learning that is executed quickly and easily 24/7/365 on any desktop, laptop, or mobile device, online or offline

sumtotal®

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