



How humm group quickly delivers compliance training to an extended enterprise



Business Challenge

As a global diversified financial services group, humm group®, formerly flexigroup®, operates under tight regulatory oversight. As a result, compliance is a significant organizational priority.

Effectively facilitating and delivering compliance training posed several challenges — humm group® had to cater to a globally dispersed workforce, an extended enterprise of over 1,700 seller groups, around 17,700 individual sellers in Australia, and 27,000 partners across Australia, New Zealand, and Ireland.

hummm group® recognized that its existing learning management system (LMS) was no longer adequate and sought a solution to support its extended enterprise. Company leadership also wanted better tracking and auditing capabilities due to an anticipated tightening of financial regulation controls on the industry, and the new LMS needed to integrate fully with Workday — hummm group®'s core HR platform.

How SumTotal helped

With SumTotal's LMS, hummm group® can now:

- Create different domains and products for individual stores
- Tailor the dashboard for greater control over the system's branding
- Create different domains and products for individual stores
- Use the extended enterprise capability to give sellers the ability to create, customize, and manage their accounts
- Automate compliance training workflows from Workday's batch import feed

About hummm group

hummm group® provides a diverse range of finance solutions to consumers and businesses through a network of retail and business partners. This includes Buy Now Pay Later products, credit cards, and consumer and business leasing. hummm group® has been operating in Australia for over 30 years, has over 27,000 partners, and now serves 1.3 million customers across Australia, New Zealand, and Ireland.

Key Results

Fully integrated with hummm group's HRIS (Workday) to ensure correct and current data.

Internal and external reporting options meet legislative compliance requirements to minimize individual and organizational risk.

Targeted learning is executed quickly and easily 24/7/365 on any desktop, laptop, or mobile device, online or offline.



SumTotal Learning Management is changing the way our employees approach learning. People now recognize the value of compliance training and understand its significance for the future of the organization."

- Martine Baynash, Head of learning and development, people and culture

