



Simplifying the complexities of global training



Business Challenge

Headquartered in Paris, Capgemini is one of the world's foremost providers of consulting, technology, and outsourcing services. Present in over 50 countries with more than 270,000 people, the company helps clients transform to improve performance and competitive positioning. With a global workforce, Capgemini faced challenges with standardizing and leveraging training across all of its locations. Employees had to go to multiple portals to access training depending on whether it was a global or local offering, and administrators could not see all the trainings available, or if there was a duplication across regions.

How SumTotal Helped

Capgemini selected SumTotal Learn: Enterprise (cloud) and opted to roll out the system incrementally, beginning with North America and expanding globally. Capgemini now uses SumTotal's learning management system (LMS) to deliver its global curriculum offerings that provide essential role-based training. The company offers training in various settings, including in-classroom training, live virtual courses, custom eLearning modules, and downloadable mobile courses. The company also uses applications to facilitate interaction beyond the classroom.

About Capgemini

Capgemini is one of the world's foremost providers of consulting, technology, outsourcing services, and local professional services. Present in over fifty countries with more than 270,000 people, the Capgemini Group helps its clients transform to improve their performance and competitive positioning. Capgemini offers an array of integrated services that combine top-of-the-range technology with deep sector expertise and a strong command of its four key businesses.

Key Results

Capgemini's LMS is second in usage only to e-mail.

Improved tracking and reporting capabilities help Capgemini tie learning to business results

Capgemini can now meet regulatory reporting requirements

“

With the reporting available, we've been able to say how we've invested in our people, how has it helped our sales, and how has it helped our business grow.”

- Debbie Collins, IT Director for HR Applications

sumtotal[®]

sumtotalsystems.com